



## -----Terms and Conditions-----

### **Terms of Booking**

- The deposit acts as a booking confirmation to ensure the band and all extra services are available for the day
- A deposit must be paid at the time of booking
- All further costs must be paid in full 3 weeks before the event.
- Please ensure the booking details and invoice are correct at the time of paying the deposit.
- Payments may be made in instalments if required as long as the full amount is paid by the stated date
- Changes and additions to the booking can be made at a later date. Please understand that some additional costs may be required.
- The booking includes all costs with no hidden charges. These costs include: the hiring of the musicians, instruments, sound equipment, lighting equipment, insurances, travel, rehearsal.

### **Event timings**

- As soon as is possible, the band will require a schedule of the day with clear timings of when they can access the performance venue and times they are required to start and finish
- Generally, the band will require 90 minutes to load in, set up and sound check before the performance. However, it is appreciated that this may not always be practical or possible so please discuss room arrangements with the band prior to the event
- The band would appreciate on site or near parking as there are lots of heavy items to be transported. Please discuss upfront the parking options available.
- If time needs to be allocated to move cars, prior notice will be required. The band accept no responsibility for late start of event if they are not notified of this requirement in advance.

### **Cancellation**

- If cancelled more than 4 months before date of event then a full refund, including deposit, will be offered.
- If cancelled with less than 4 months before date of event then the deposit will be kept but all other monies paid will be returned

- If cancelled within 3 weeks of the date of event then the full cost will be required
- If an unforeseen incident occurs that is not the fault of the band, which causes the event to be cancelled at late notice, then unfortunately the full cost of the event will be required
- If exceptional circumstances prevail, the cancellation charges will be discussed on a case by case basis and if the band are available, costs paid for the event may be postponed to a later date.
- It is the intention that this shall never occur, however if an unforeseen incident occurs whereby the band are unable to perform yet the event takes place, then a full refund including deposit will be given. Dependent on the situation, the band will try their best to communicate with you to ensure that you have quality entertainment at your event by offering alternative musicians or suggestions.

### **Band line-up**

- The band tries to keep to the same line-up of musicians as much as possible but on occasion, some musicians may be swapped. This may include reasons such as illness or prior booking. Rest assured that all musicians who perform with the band are of the highest quality and will slot in seamlessly.

### **Repertoire**

- The band has a set style but are happy to play other songs to make your event special. This should be discussed at the time of booking to ensure we are the best fit for your event.
- The band will arrive with a pre-determined set list but will be flexible with this dependent on the atmosphere
- Although it is our intention to keep everybody happy by performing spontaneous requests, we may not always be able to do this due to a number of reasons. We request that event attendees respect our right to choose our performance material.
- As noted in the booking confirmation, requests need to be given in advance. The band require time to write out the music and practice.
- iPod DJ and interval music requests need to be given at least one week prior to the event date. All other requests will be accommodated on a case by case basis mainly dependent on having the music.

### **Safety**

- As members of the Musicians Union, the band have public liability insurance.
- All equipment has been PAT tested and is regularly checked to ensure it is in safe, working order.
- The band will mark a performance boundary, usually through placement of lighting, monitors or stands. No event attendees are to cross this boundary unless with prior invitation. Persistent failure to maintain this distance, or instances of severe dangerous behaviour which could put the band members or equipment at harm (such as standing on, falling on, spilling drinks on) may result in the band temporarily

stopping or even finishing their performance early. In this case, full performance costs will be required.

- All performers do not expect to receive any negative or derogatory comments towards them. If comments are made, the band reserve the right to finish their performance early and depart the venue. In this case, full performance costs will be required.

### **Sound limiters**

- The band have performed in venues with sound limiters before and are happy to accommodate this. Please ensure that this is mentioned at the time of booking and written on booking notes. Although we will try our best, we accept no responsibility for loss of atmosphere if a sound limiter is triggered and we had no prior knowledge.
- When choosing a venue, be careful to enquire about sound limiters. Generally, venues without them are much better. Anything below 95.6db could have an impact on the energy of the band as this could not only be triggered by instruments but also by singing and cheering of a crowd.